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# CONTACT US

For general inquiries, please reach us at (212) 935-3101.

For requests relating to specific departments or branches, please refer to the list below.

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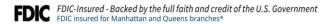
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# INTRODUCTION

Bank of China U.S.A.'s New York branch has provided USD clearing services through both the Clearing House Interbank Payments System (CHIPS) and the Federal Reserve's Wire Transfer System (Fedwire) for almost 40 years, building an unrivalled track record in cross-border transactions, focused on the U.S. and Greater China.

Our experienced staff deliver 24-hour New York-based multilingual customer support and tailored services to ensure client payments are closely monitored and processed efficiently. Underpinning this commitment to our clients is our robust risk governance program that guards the safety, continuity, and confidentiality of our clients' businesses.

USD clearing services from our New York branch include:

Customer remittance

Inter-bank transfers

Inquiry and claims around specific payments

24-hour online customer support

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